



My Kia Expert@Home eDelivery Quick Reference



1



eDelivery Confirmation Page
Customer selects "Schedule Appointment"

2



Location: In-person and Virtual Appointments Available
For In-person Enter "Customer's Address"
Select Virtual and Enter "Customer's Zip Code"

3



Scheduler
Select Appointment Time

4



Vehicle Features-Recommended Features
Select up to 6 Features for Premium Demonstration

5



Vehicle Features - Customized Feature Availability
Use the "Edit" button to edit Feature Demonstrations
Select up to 6 features for Premium Demonstrations

6



Customer Information
Customer Details will auto populate
Customer can "Opt-In" for SMS messages
Add any Customer notes

7



Confirmation
Review Appointment details

8



Success - Appointment Created
You are finished!