

## Congratulations on the purchase of your new Kia FV9!

We want you to fully understand and love your new Kia EV9 so we're offering a **complementary and customized follow-up features demonstration** whenever and wherever is most convenient for you.

**My Kia Expert@Home** is a nationwide program that offers a personalized, premium experience exclusively for new EV9 owners — in person or virtually — depending on your location.

If you would like to experience this premium service, after the sale, we're happy to have one of our My Kia Experts connect with you. We'll be happy to explain, demonstrate, and help you activate the tech-rich features on your new EV9.



To secure your appointment, please contact the My Kia Expert@Home Concierge team at:

call 844-725-6100 or email Concierge@Kia-At-Home.com

If you receive a call from this same phone number, please answer. This is our sincere effort to follow up with you.





With My Kia Expert@Home, our goal is to elevate your ownership experience to unprecedented heights, offering a premium after-sales service that's as sophisticated as your vehicle. Imagine the convenience of having a My Kia Expert — personable, enthusiastic, and deeply knowledgeable — visit you at your home, office or connect virtually to guide you through every facet of your EV9.

From dynamic demonstrations of cutting-edge features to the customization of your vehicle's capabilities, My Kia Experts are committed to ensuring your complete satisfaction and enjoyment of your vehicle. Whether it's addressing technical questions, ensuring your systems are perfectly set up, or simply showcasing the many benefits of Kia ownership, we promise a premium and personalized experience that mirrors the excellence your Kia EV9 represents.