



TO: Dealer Sales & Service Team
SUBJECT: IQS Quick Tip #22 – Rear Seat Entertainment
DATE: February 2023

During the delivery process, it is important to explain to the customer about the rear seat entertainment (RSE) feature (if equipped).

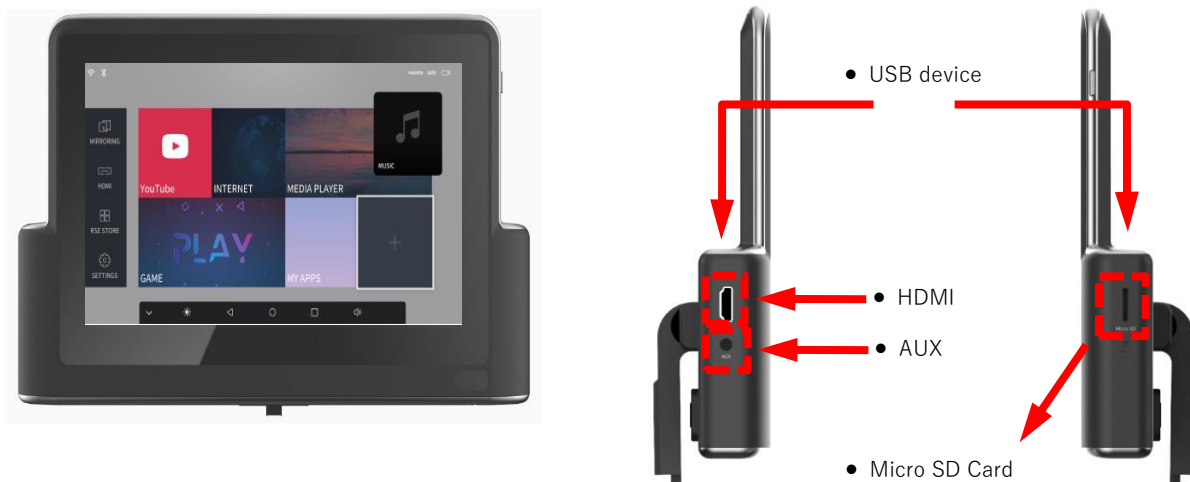
There are two suppliers for RSE* monitors on different Kia models: MOTREX and MOBIS. These RSE units require a Wi-Fi connection to connect to the internet. There are multiple built-in apps (Netflix, YouTube™, etc.) that can be used for streaming.

MOTREX Rear Seat Entertainment: (2023MY Carnival SX & SXP)



Note: This RSE unit supports smartphone screen mirroring through a compatible Android™ phone or iPhone®.

MOBIS Rear Seat Entertainment: (2023MY Carnival (EX & LX), Sorento and Telluride)



Note: This RSE unit supports smartphone screen mirroring through compatible Android™ phones only.



Rear Seat Entertainment Video for Carnival:

<https://www.youtube.com/embed/ilu2-rsvxGc>

Sincerely,

**Ownership Experience Team
Kia America**

For additional resources and other information related to potentially difficult to understand features, visit the IQS learning center within the Product Presentation Center.

<https://kiappc.com/kia-learning-center/kia-quality-center/tips-resources/>

Legal Disclaimers

*Enrollment in Kia Connect and a subscription to a Verizon data plan is required to use RSE with the vehicle's Wi-Fi Hotspot. Trial or paid subscription data plan required. Wi-Fi Hotspot services require vehicle cellular connectivity and availability of vehicle GPS signal; certain services may collect location information. Data usage applies. Coverage not available everywhere. Use of Wi-Fi Hotspot is subject to Verizon Wireless Customer Agreement (www.verizon.com/legal/notices/customer-agreement/)

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