



TO: Dealer Sales & Service Team
SUBJECT: IQS Quick Tip #19 - Capacitive Touch Door Handles
DATE: January 2023

Models: Some 23 Model Year Telluride and Niro Vehicles

*Take the time to explain the operation of the **Capacitive Touch Door Handle** to applicable Telluride and Niro customers during the vehicle orientation process.*

System Operation:

To 'Unlock' and open the door from the outside, with the Smart Key fob within range, reach into and pull the handle.

To 'Lock' the door from the outside, with the Smart Key fob within range, touch the indentation on the door handle.



Unlock

vs.



Lock

Note:

Wait until you hear a sound indicating the door is unlocked prior to pulling the handle.

Sincerely,

**Ownership Experience Team
Kia America**

For additional resources and other information related to potentially difficult to understand features, visit the IQS learning center within the Product Presentation Center.

<https://kiappc.com/kia-learning-center/kia-quality-center/tips-resources/>